



State of California Savings Plus Program

Accessing your account is easy!

The **Savings Plus Program** is using the latest technology to provide convenience and to help meet your evolving retirement needs. By calling the automated telephone **Voice Response System (VRS)** you can access your account 24 hours a day, 7 days a week. If you need assistance you can speak with a customer service representative during business hours. You can also access your account online through the **Savings Plus Web site**. Use these technologies to access account information, process transactions, obtain fund information, and order or download forms and publications.

Customer Service Center

From the main VRS menu press *****, **0** and a customer service representative will assist you:

Monday through Friday
8:30 a.m.– 4:00 p.m.
Pacific Time
(excluding state holidays)

The third-party administrator for the Savings Plus Program is **Nationwide Retirement Solutions, Inc.**

The Nationwide unregistered group variable and fixed annuities are issued by Nationwide Life Insurance Company, contract numbers; Life 1919 and Life 2183.

The Hartford unregistered group variable annuity is issued by Hartford Life Insurance Company, contract number HVL-15811.

The Fixed Interest Option is an unregistered group fixed annuity issued by VALIC (Form GFUA-398).

The American General Variable Annuity is issued by American General Life, contract number 95139.

For complete information about the investment options available, please request fund prospectuses. These can be obtained by visiting www.sppforu.com or calling 1-866-566-4777. Please read carefully before investing.

Nationwide Investment Services Corporation, member NASD.

NRS-0710-0404

Guide to the Voice Response System



Access your account at your convenience

Guide to the Voice Response System

Accessing your account over the phone is easy! Use this guide for assistance in navigating the **Voice Response System** to monitor and manage your account 24 hours a day, 7 days a week.

Dial (866) 566-4777

For 457 Plan and 401(k) Plan participants

- Enter your Social Security number and PIN **1**

For investment providers' phone numbers **2**

For PST participants

- Enter your Social Security number and PIN **3**

For first-time users of the Voice Response System:

- Enter your Social Security number.
- Enter your date of birth as your Personal Identification Number (mmddyyyy).
- Set up the 4-digit Personal Identification Number (PIN) of your choice.
- Follow the prompts from the **Main Menu Options**.

Main Menu Options

Press

1

Account Information

- Account balances
- Specific fund balances
- Loan balances
- Hardship withdrawal amounts
- Payment information

Choose the plan you wish to access:

- 457 Plan 1
- 401(k) Plan 2
- Both plans 9

- Account balance 1
- Share balances 2
- Current contribution 3
- Payment information 6

- Total account balance 1
- Account balance breakdown 2
- Specific fund balance 3
- Loan balance 4
- Hardship information 5

Press

2

Processing Transactions and Changing a PIN

- Exchange funds 1
- Change future contribution allocation 2
- Change contribution amount 3
- Change PIN 4
- Model or request a loan 5

Exchange or transfer fund balances:

- One fund to another 1
- End result exchange (percentage) 2
- To or from Schwab PCRA 3

Choose the plan you wish to access:

- 457 Plan 1
- 401(k) Plan 2

Press

3

Fund Information

- Share prices 1
- Interest rates 2
- Fund performance 3

Menu Options Available at Any Time During a Call

- Connect to customer service *, 0
- Return to previous menu *, 6
- Replay last prompt *, 7
- End the call *, 9

Press

4

Order Forms and Publications

- Fund prospectus 2
- Forms and publications 5

Press

5

Help

Explains how the Voice Response System works and how to navigate the system

The Savings Plus Program's Web site also gives you access to your account 24 hours a day, 7 days a week.

www.sppforu.com

You can monitor and manage your account any time, anywhere with the easy-to-follow Voice Response System.



Forms and Publications

General	VRS#
Investment Guide	8000
Getting Started Handbook	8001
Guide to the Voice Response System	8002
PCRA Enrollment Kit:	
401(k) Plan Only	8003
457 Plan Only	8004
Both Plans	8005
401(k)/457 Loan Fact Sheet	8009
DE 4P California Withholding Certificate	8015
Direct Deposit Form	8016
Specific Investment Designation Form	8019
Annuity Quotation Request Form	8023
W-4P IRS Withholding Certificate	8025
Request to Transfer Lump Sum Separation Pay	8037
401(k)/457 Benefit Payment Booklet	8039
401(k) Plan Specific	
401(k) Beneficiary Designation Form	8006
401(k) Hardship Withdrawal Form	8008
401(k) Rollover In Form	8010
401(k) Purchase of Service Credit Form	8011
457 Plan Specific	
457 Beneficiary Designation Form	8012
457 Traditional Catch-Up Booklet	8014
457 Rollover In Form	8017
457 Unforeseeable Emergency Withdrawal Form	8020
457 Voluntary In-Service Withdrawal Form	8021
457/PST Purchase of Service Credit Form	8034
PST Plan Specific	
PST Benefit Payment Booklet	8026
PST Fact Sheet	8035
PST Fund Profile	8041

Fund Fact Sheets	VRS#
Savings Pool	8030
American General VALIC Fixed Interest Option	8031
CalPERS S&P 500 Equity Index Fund	8032
Dwight Asset Management (GIC)	8033

Web Site Only

Enrollment Agreement
How To Enroll

Fund List

Open Funds	VRS#
Accessor Small to Mid-Cap Advisors	2240
American Funds Growth Fund of America	2484
CalPERS S&P 500 Equity Index Fund	2750
Domini Social Equity	2802
Dwight Asset Management (GIC)	2810
Federated Stock Trust	3445
Franklin Balance Sheet Investment	7817
Gartmore Investor Destination (ID) Options:	
ID Conservative Service Class	9719
ID Moderately Conservative Service Class	9720
ID Moderate Service Class	9721
ID Moderate Aggressive Service Class	9722
ID Aggressive Service Class	9723
Glenmede Ins International/PIA	4350
Hartford Advisers HLS	4250
Hartford Stock HLS	4252
Janus Twenty	5270
Savings Pool	2230
T Rowe Price Mid-Cap Growth	7736
VALIC Fixed Interest Option	8965
Vanguard GNMA Admiral Shares	8240
Vanguard Total Bond Market Index Inst	8261
Vanguard US Growth Admiral Shares	8954

Open Funds (Continued)	VRS#
Variable Annuity Hartford Sub Accounts:	
American Century Income & Growth	4237
Franklin Small-Mid Cap Growth	4239
Hartford Bond HLS	4233
Hartford Capital Appreciation HLS	4238
Hartford Index HLS	4234
Hartford Money Market HLS	4231
Hartford Mortgage Securities HLS	4232
Janus Adviser International	4240
Janus Balanced	4230
MFS Capital Opportunities	4235
MFS Mass Investors Growth Stock	4236

Must Maintain a PCRA (Use to Transfer Money)

Schwab PCRA 7272

Closed Funds (Exchanges Out Only)

CalPERS US Intermediate	2752
CalPERS US Short Term	2751
American General Fixed Account Annuity	4301
American General Variable Annuity	
Valic Stock Index Fund	4307
Nationwide Fixed Annuity	9769
Nationwide Variable Annuity Investment Sub Accounts:	
Gartmore Nationwide Fund	9800
Putnam Investors Fund	9802
Seligman Growth Fund	9803

To order a publication or form, enter on your telephone keypad the VRS number that corresponds to the publication or form that you are ordering. To make an investment fund transaction or to order a fund prospectus, enter the appropriate fund number.

(866) 566-4777

or

www.sppforu.com